

A MESSAGE FROM THE NATIONAL SERVICE DEPARTMENT

April 6, 2020

Enterprise Fleet Management Clients,

The National Service department is closely monitoring and communicating with our vendor partners regarding their plans for managing disruptions to business operations connected to the COVID-19 situation. Here are a few updates:

- The vast majority of our manufacturer and vendor partners have made updates to their health and safety measures and many are now offering low or no-contact service options.
- Many are modifying current hours of operation to meet client needs during this difficult and ever-changing environment.
- Due to the speed at which things are changing, we recommend that you reach out to your local approved repair vendor ahead of time to confirm hours of operation and make the arrangements that best fit your needs or comfort level.

If you are having trouble locating an approved vendor in your area due to closures, feel free to reach out to us directly, 800-325-8838. We will do our best to identify a solution that will get your unit back in service as safely as possible.

As always, thank you for your valued partnership.